

Govt. of Jharkhand
Sports Authority of Jharkhand
(Department of Tourism, Art-Culture, Sports & Youth Affairs)
Gate No. - 28, Birsa Munda Football Stadium, Morhabadi, Ranchi
Email: sajha9@gmail.com

Short Notice inviting Tender (NIT)

NIT No. 104

Dated: 15.03.2024

Sports Authority of Jharkhand, Ranchi invites Sealed tenders under “Two Bid System” for the following work in two parts, Part-I (Technical Bid) and Part-II (Financial Bid) from the eligible and reputed bidders having good experience of following similar type of works and having sound financial status.

SI No.	Name of the Work	EMD (Refundable)	Cost of Bid Document (Non-Refundable)	Period	Place
01.	Supply of Manpower [Gardeners and Cleaners and Security Guards services] in various Stadiums, offices and Residential/ Commercial Complex in Jharkhand under the control of Sports Authority of Jharkhand & Directorate of Sports and Youth Affairs.	Rs 5,00,000/- The EMD should be in the form of Demand Draft/Bank Guarantee issued from any Schedule bank drawn in favor of SPORTS AUTHORITY OF JHARKHAND Payable at RANCHI. BG should be valid for at least 180 days beyond the date of tender submission date.	Rs 20,000/-	36 Month	Jharkhand
02.	Availability of tender documents	From 16/03/2024 to 30/03/2024			
03	Last Date and Time for Physical submission of bids/tenders	30/03/2024 up to 11:00 AM			
04	Date and Time for opening of Tender Part – I (Technical Bid)	30/03/2024 at 04:00 PM			
05	Date/Time and place of Pre-Bid Meeting.	21/03/2024 at 11:30 AM; Sports Authority of Jharkhand, Gate No- 28, Birsa Munda Football Stadium, Morabadi, Ranchi, Jharkhand- 834008			
06	Date and Time for opening of part- II (Price Bid)	Will be communicated to technically qualified bidders only			
07	Tendering offices and address for communication and hard copy submission	Sports Authority of Jharkhand, Gate No- 28, Birsa Munda Football Stadium, Morabadi, Ranchi, Jharkhand- 834008			
08	Bid Validity up to	180 days from the date of opening of Financial Bid			

1. The tender is to be submitted in two parts comprising Part-I: Technical Bid (i.e. Pre-Qualification bid) & Part –II: Financial Bid. Both the parts should be properly marked and enclosed in separate sealed envelopes for their proper identification. The envelopes need to be super scribed as TECHNICAL BID and FINANCIAL BID and then they are to be sealed in a third bigger envelope superscripting the details of Bid no. and the labelling as **“Supply of Manpower [Gardeners and Cleaners and Security Guards services] in various Stadiums,**

offices and Residential/ Commercial Complex in Jharkhand under the control of Sports Authority of Jharkhand & Directorate of Sports and Youth Affairs”.

2. Cost of tender fee, Earnest Money Deposit (EMD) shall be deposited along with the tender document in the office of the Executive Director, Sports Authority of Jharkhand, Gate No- 28, Birsa Munda Football Stadium, Morabadi, Ranchi, Jharkhand through Speed Post/registered Post/Courier/By Hand till 11:00 AM on 06.04.2024. Detailed information can be accessed through the tender document.
3. Executive Director, Sports Authority of Jharkhand, Ranchi reserves the right to accept or reject any tender or a part of it without assigning any reason thereof.
4. Corrigendum/Amendment to tender also shall be uploaded on the newspaper and website only.

**Sd/-
Executive Director
Sports Authority of Jharkhand**

TENDER DOCUMENT

FOR

“Supply of Manpower [Gardeners and Cleaners and Security Guards services] in various Stadiums, offices and Residential/ Commercial Complex in Jharkhand under the control of Sports Authority of Jharkhand & Directorate of Sports and Youth Affairs”.

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Section – I

General Instructions to Bidders

1. Definitions and Abbreviations:

(a) The following definitions and abbreviations, which have been used in these documents, shall have the meanings as indicated below:

(b) Definitions:

- (i) “Operational area” means the various Stadiums, offices and Residential and Commercial Complex in Jharkhand under the control of Sports Authority of Jharkhand where the Manpower (Cleaner and Gardener) are required to be performed as specified in the Contract.
- (ii) “Contract” means the written agreement entered into between the Tender Inviting Authority and the Contractor, together with all the documents mentioned therein and including all attachments, annexure etc. therein.
- (iii) “Contractor” means the successful Bidder selected for execution of contract for Cleaning and gardening services.
- (iv) “Day” means calendar day.
- (v) “Earnest Money Deposit” (EMD) means Bid Security/monetary or financial guarantee to be furnished by a Bidder along with its tender.
- (vi) “Services” means the scope of work together with articles, material, consumables, instruments, machinery, equipment etc. which the contractor is required to deliver at the operational area under the contract.
- (vii) “Tender Inviting Authority” OR “Client” or “Tender Acceptance Authority” or “Contracting Authority” means the Executive Director, Sports Authority of Jharkhand in his respective jurisdictions.
- (viii) “Nodal Officer” is the designated officer of the Sports Authority of Jharkhand nominated by the Tender Inviting Authority who supervises the work performed by the Contractor.
- (ix) “Performance Security” means monetary or financial guarantee to be furnished by the successful Bidder for due performance of the contract placed on it. Performance Security is also known as Security Deposit.
- (x) “Tender” means Bids / Quotation / Tender received from a Firm / Bidder / Bidder.
- (xi) “Bidder” means Proprietorship / Partnership / Pvt. Limited / Limited company / Societies/ Trust registered in India
- (xii) “SAJHA” means Sports Authority of Jharkhand

(c) Abbreviations:

- (i) “BG” means Bank Guarantee
- (ii) “GST” means Goods and Services Tax
- (iii) “DDP” means Delivery Duty Paid named place of destination (consignee site)
- (iv) “GCC” means General Conditions of Contract
- (v) “GIT” means General Instructions to Bidders
- (vi) “NIT” means Notice Inviting Tenders.
- (vii) “TED” means Tender Enquiry Document
- (viii) DoTACS&YA means Department of Tourism, Art-Culture, Sports and Youth Affairs, Government of Jharkhand
- (ix) “BMW” means Bio-Medical Waste
- (x) “TIA” means Tender Inviting Authority
- (xi) “TC” means Tender Committee.

2. Scope of Services: The Scope of Services are given in **Annexure-A**.

3. Site Visit: Eligible firms are advised to visit the site i.e. Birsa Munda Football Stadium, Morhabadi, Ranchi/NGOC, Morhabadi, Ranchi/Residential Blocks at Khelgaon, Hotwar, Ranchi/Silli Stadium, Silli, Ranchi/Various Residential Sports Training Centres in the different districts of Jharkhand (list is available at SAJHA office) to get the onsite assessment of the

work on any working day between 10:00 AM to 5:00 PM by taking permission from the Executive Director, Sports Authority of Jharkhand.

4. Pre-bid Meeting and Clarifications:

- (a) A pre-bid meeting shall be held in the office of the Tender Inviting Authority to clarify any query of Bidders regarding terms and conditions and scope of work. The Time, date and venue is mentioned in Section - I above.
- (b) The Tender Inviting Authority shall issue necessary clarifications and amendment, if any, to the tender documents. Such clarifications/amendments shall be uploaded on website and newspaper only.

5. Eligibility Criteria

- (a) Bidders should be registered agencies registered under Indian Registration Act 1908 / Indian Partnership Act 1932/Proprietorship firm registered under shop and establishment 1956, providing similar kind of services (Housekeeping/Gardner and security service) for last 05 (Five) years in Central/state government, Large Educational/ Research Institutions, Universities run by Central Government/ State Government Departments, Public or Private Sector Companies/Undertakings, Autonomous Bodies.
- (b) The Bidder must have achieved minimum annual turnover of Rs. 10 Crores per Year during last three completed financial years i.e. 2020-21, 2021-22, 2022-23 and should be profit making.
- (c) The Bidder should be registered for PAN (Income Tax), GST, GSTR-9, ESI and EPF. EPF contribution should be at least of 25 lakhs for consecutive each month in last financial year. (EPF challan will be required for documental proof)
- (d) The Bidder should not be debarred either by the Tender Inviting Authority or by any State Government or by Government of India.
- (e) The qualifying criteria parameter e.g. experience of the individual partners of the joint venture (JV) will be added together towards fulfilment of qualification criteria related to experience. (to be omitted)

6. Qualification Criteria

- (a) The Bidder should have minimum 05 (Five) years' experience in doing similar nature of work and have successfully completed the same. In support of this, Bidder should submit the copy of such work orders/agreement/ satisfactory completion certificates issued from at least 03 clients.
- (b) The Bidder should have sufficient employees on its rolls specifically trained for cleaning /gardening and security guard services. A list of the minimum 200 employees, viz., name, age, designation, experience in the field, EPF and ESI number should be attached with the Technical Bid.

7. Documents required in support of eligibility and Qualification:

The Bidder should submit the following documents along with Technical Bid:

- (a) The copy of Firm's Registration/Incorporation Certificate with relevant authority in Jharkhand and Applicant should have an established office with required manpower at

Jharkhand in order to provide to uninterrupted services.

- (b) Self-attested copy of valid license for security services of the private security agencies (Regulation) Act, 2005 issued by State Govt of Jharkhand.
- (c) Statement of average annual turnover of latest last three years, in support of eligibility criteria mentioned above, from a registered practicing Chartered Accountant.
- (d) Audited Balance Sheet along with Profit & Loss Statement of latest three financial years.
- (e) EMD of required amount as per ITB
- (f) Income Tax Return certificate of last financial year.
- (g) Self-attested copy of GST registration certificate of Jharkhand
- (h) Self-attested copy of Employee Provident Fund (EPF) and ESIC
- (i) Self-attested copy of PAN card.
- (j) Self-attested copies of work Orders and Client's Satisfactory Certificates in support of qualification criteria.
- (k) Declaration for not having been blacklisted by any Tender Inviting Authority or by any State Government or by Government of India.

8. Sale of Tender Document:

- (a) The Tender document can be obtained from the address - Sports Authority of Jharkhand, Gate No- 28, Birsa Munda Football Stadium, Morabadi, Ranchi, Jharkhand- 834008. In such case, the Bidders must submit cost of bid document i.e. a non-refundable fee of Rs. 20,000/- (Rupees twenty Thousand only) in the form of Demand Draft drawn in favor of Tender Inviting Authority payable at Ranchi in hard copy along with its Technical Bid. Tenders found without tender fee shall be rejected.

9. Tender Validity:

- (a) The Tender will be valid for a period of 180 days after the due date of submission of Tenders. A Tender valid for a shorter period shall be rejected by the Tender Inviting Authority as nonresponsive.
- (b) In exceptional circumstances, prior to the expiration of the Tender validity, the Tender Inviting Authority may request the Bidders to extend the Tender validity for further period as deemed fit. The request and the responses thereto shall be made in writing. A Bidder may refuse the request without forfeiting its EMD. A Bidder, agreeing to the request will not be required or permitted to modify its Tender.

10. Bid Security / Earnest Money Deposit (EMD):

- a. The Bidder is required to submit Earnest Money Deposit (EMD) of Rs. 5,00,000/- (Rupees Five Lakh INR only). The EMD should be in the form of Demand Draft/Bank Guarantee issued from any scheduled Bank drawn in favour of "SPORTS AUTHORITY OF JHARKHAND" payable at "RANCHI". BG should be valid for at least 180 days beyond the date of tender submission date. Format of BG is at Annexure-F.
- b. The Tenders found without EMD as above, shall be summarily rejected.
- c. The earnest money shall be refunded to the unsuccessful Bidder after finalization of the contract. It shall be refunded to the successful Bidder on receipt of the performance security deposit.
- d. No interest shall be paid on the EMD.
- e. EMD: - If the bidder claims for exemption on EMD and Cost of Bid Document on the basis of being a MSME, the notification issued by Government of Jharkhand regarding this will be applicable.

11. Bid Price:

- (a) The tender prices should be in Indian Rupees.
- (b) The Bidder shall quote for all work i.e. mentioned in Scope of Work, failing which the bid shall be considered non responsive.
- (c) Bidders should submit all the details of bid prices as per format given in Annexure-G.
- (d) The remuneration for Manpower (skilled / semi-skilled / non-skilled) should not be less than prevailing labour rates as notified by the competent authority at the time of bid submission.
- (e) At any point of time, during currency of contract, the remuneration paid to the Cleaning and gardening staff shall not be less than the statutory notified labour rates. If it becomes so due to revision in rates as notified by the competent authority, the contract amount shall be revised to the extent of increase in labour rates by the Contracting Authority.

12. Preparation and Submission of Tender:

- a. Technical part of the bid is to be submitted physically at the office of Executive Director, Sports Authority of Jharkhand, Gate No. 28, Birsa Munda Football Stadium, Morhabadi, Ranchi-834008 (Jharkhand).
- b. The Tender should be typewritten and every correction and interlineations in the bid should be attested with full signature by the Bidder, failing which the bid will be treated as ineligible. Corrections done with correction fluid should also be duly attested.
- c. All documents/papers should be numbered, signed and sealed by the Bidder on each page.
- d. ***All the document attached with the technical bid should be arranged as per requirement and covered with a list of content referring the page numbers clearly mentioned, failing which the bid will be treated as ineligible.***
- e. The rates should be quoted for the services to be provided in the annexure G1 & G2.
- f. The Technical bid separately sealed in envelop as “**Technical Bid**”, respectively. The sealed envelopes should be put in a Second sealed envelope and should be super scribed as “**Supply of Manpower [Gardeners and Cleaners and Security Guards Services] in various Stadiums, offices and Residential/ Commercial Complex in Jharkhand under the control of Sports Authority of Jharkhand & Directorate of Sports and Youth Affairs.**”
- g. Sealed Tenders should be addressed and submitted to **Sports Authority of Jharkhand, Gate No- 28, Birsa Munda Football Stadium, Morabadi, Ranchi, Jharkhand- 834008**
- h. Tender submitted or received after the closing date and time will not be considered and shall be returned to the Bidder unopened.

13. Opening of Tenders:

- a) The Tenders shall be opened at the scheduled date, time and venue by the Tender Committee constituted by the Tender Inviting Authority. The Bidders representative may attend the tender opening on scheduled date, time and place.
- b) The date and time of opening of Price Tenders shall be informed to all such Bidders who qualify in technical evaluation. The Bidder's representative may choose to attend the opening of Price Tender.
- c) In the event, the date of opening as above is declared Government Holiday, the tenders shall be opened at the same time on the next working day.

14. Evaluation of Tenders:

- (a) The committee constituted by the TIA shall evaluate the Technical Bids with reference to technical requirements and various other commercial criteria given in the Tender Document.
- (b) The Technically qualified bids shall be further considered for opening and evaluation of financial bids.
- (c) The Bidder quoting the lowest bid amount for the services defined in the Scope of Work shall be considered for award of contract.

15. Performance Security Deposit and Award of Contract:

- (a) On being informed about the acceptance of the Tender and before signing the agreement, the successful Bidder shall deposit, within 15 days from the date of acceptance of tender, performance security amount, equal to 10% of the contract value, in the form of unconditional irrevocable Bank Guarantee (as per format given in **Annexure-I**) pledged to Tender Inviting Authority valid for 26 months from the date of signing of the agreement.
- (b) The successful Bidder shall execute an agreement (As per format given in **Annexure-J**) on a non-judicial stamp paper of value of Rs.100/- (stamp duty to be paid by the Bidder) within 15 days from the date of the intimation from TIA informing that his tender has been accepted.
- (c) If the successful Bidder fails to execute the agreement and / or to deposit the required security deposit within the specified time or withdraw his tender, after the intimation of acceptance of his tender has been sent to him or owing to any other reasons, he is unable to undertake the contract, his contract will be cancelled and the EMD deposited by him along with the tender shall stand forfeited by the Tender Inviting Authority.

16. Effectiveness and Duration of Contract

The contract shall come into effect on the date of signing by both the parties. The contract shall be valid for a period of 36 (Thirty-Six) months from the date of commencement of services. The contract can be extended for a minimum duration of 1 YEAR and maximum duration of another 1 year on the same terms and conditions if agreed mutually.

17. Commencement of Services

The Service Provider should commence the cleaning and gardening services within 30 days of signing of contract or any other date mutually agreed by both the parties, however the same can be further extended with the mutual consent of both the parties.

Section-II

General Conditions of Contract

- 1) The Manpower provided shall be the employees of the Contractor and all statutory liabilities will be paid by the contractor such as ESI, EPF, Workmen's Compensation Act, etc. All the persons deployed by the contractor should be properly trained, have requisite experience and having the skills for carrying out a wide variety of cleanliness services and gardening using appropriate materials, tools and equipment's.
- 2) The contractor should ensure the Safety measures of the employees, deputed for the works at his end. The contracting authority may also conduct checkup of the staff deployed at regular intervals at the contractor cost.
- 3) The Contractor shall ensure to provide female/male cleaner and gardeners in each shift.
- 4) If the Contractor is a Registered Company / partnership of two or more persons, all such persons shall be jointly and severally liable to the SAJHA for the fulfillment of the terms of the contract. Such persons shall designate one of them to act as authorized signatory with authority to sign. The Company / partnership shall not be altered without the approval of the SAJHA.
- 5) The contractor shall engage only such workers, whose antecedents have been thoroughly verified, including character and police verification and other formalities. The contractor shall be fully responsible for the conduct of his staff. The contractor shall submit copies of the discharge books of ex-servicemen to SAJHA before their deployment.
- 6) The contractor at all times should indemnify contracting Authority against all claims, damages or compensation under the provisions of payment of wages Act, 1936; Minimum Wages Act, 1948; Employer's Liability Act 1938 the Workmen Compensation Act, 1923; Industrial Disputes Act, 1947; Maternity Benefit Act, 1961 or any modification thereof or any other law relating thereof and rules made hereunder from time to time. Contracting authority will not own any responsibility in this regard. Payment of minimum wages, notified by the government, shall be ensured all the time.
- 7) The Cleaning and gardening staff deployed through contractor in the operational area shall not claim any benefit, compensation, absorption or regularization of their services in the Government establishment either under the provision of Industrial Disputes Act, 1947 or Contract Labour (Regulation & Abolition) Act, 1970, etc. The contractor should have to obtain an undertaking from the deployed persons to the effect that the deployed person is the employee of the contractor (agency) and shall submits the said undertaking to the Contracting Authority. In the event of any litigation on the status of the deployed persons, the Contracting Authority/Society shall not be a necessary party, however, in any event, either the deployed persons or to the order of the Court, the SAJHA is made necessary parties in dispute to adjudicate the matter, the contractor has to reimburse the expenditure that would have been borne by the Contracting Authority.
- 8) The staff deployed by the contractor shall not divulge or disclose any details of office, operational process, technical know-how, cleaning and gardening arrangement, administrative/ organizational matters to any third person in any situation as all of that are confidential in nature. In the event of being found that the official secrecy has been disclosed and for the purpose of cleaning and gardening arrangement and or for other purpose, it is desirable to remove the said person, the nodal officer of the SAJHA for the purpose has every right to remove the said person, immediately and responsibility if any to be borne by the contractor.

- 9) The contractor shall ensure that the male/female person deployed are disciplined and shall enforce in prohibition of consumption of alcoholic drinks, paan, gutkha, smoking, loitering and shall not engage in gambling, satta or any immoral act.
- 10) All liabilities arising out of accident or death while on duty shall be borne by the contractor.
- 11) Adequate supervision will be provided to ensure correct & effective performance of the cleaning and gardening services in accordance with the prevailing assignment and instructions agreed upon between the one party. All the personnel shall ensure that complete cleanliness and maintenance of hygiene of the operational area campus including all the toilets, rooms, corridors, kitchen, store, etc. and maintenance of garden, flowers, flower-pots, lawn, landscape, seasonal and perineal plants, etc.
- 12) Contractor and its staff shall take proper and reasonable precautions to prevent loss, destruction, waste or misuse of the areas of the operational area premises.
- 13) The contractor shall have his own Establishment/Set up/Mechanism to provide training of cleaner and gardener to ensure correct and satisfactory performance of his duties and responsibilities under the contract.
- 14) That in the event of any loss occasioned to the operational area, as a result of any lapse on the part of the contractor as may be established after an enquiry conducted by the SAJHA, such loss will be made good from the amount payable to the contractor. The decision of the Tender Inviting Authority in this regard will be final and binding on the agency.
- 15) The Sports Authority of Jharkhand shall have the right, within reason, to have any person removed that is considered to be undesirable or otherwise and similarly Contractor reserves the right to change the staff with prior intimation to the Tender Inviting Authority/Nodal officer of the Sports Authority of Jharkhand.
- 16) The contractor shall be responsible to cleaning and gardening all properties and equipment of the Sports Authority of Jharkhand facility entrusted to it.
- 17) The uniform design and colour of all the personnel should be grouped and clear differentiation to Cleaner and Gardener.
- 18) The personnel engaged by the contractor shall be smartly dressed in neat and clean uniform and are required to display photo identity cards, failing which it will invite a penalty of Rs.1000/- on each occasion per person. The penalty on this account shall be deducted from the Contractor's bills.
- 19) The personnel engaged should be of robust physique and project an image of utmost discipline. They have to be extremely courteous with pleasant mannerism in dealing with the Officers/Players/Visitors/Students/Staff/Coaches/Attendants/other premises cleaning service providers. The Sports Authority of Jharkhand shall have right to have any person removed in case the deployed persons is not performing the job satisfactorily. The contractor shall have to arrange the suitable replacement in all such cases immediately, i.e. within 08 hours.
- 20) The eight hours shift will normally commence from 7:00AM to 3:00 PM, 3:00 PM to 11:00PM, 11:00PM to 7:00AM. But the timings of the shift are changeable and can be fixed by the Sports Authority of Jharkhand from time to time depending upon the requirements.
- 21) The personnel deployed by the Contractor shall work under overall supervision & direction of the Nodal Officer entrusted to it or under the Tender Inviting Authority as the case may be.

The Tender Inviting Authority/Nodal Officer shall specify the services of personnel to be obtained in each shift.

- 22) The Contractor will properly maintain muster roll of the person employed/engaged in connection with the work at the premises and should use biometric attendance system.
- 23) Payment will be made within a period of 30 days after submission of the bill and all necessary documents in triplicate. Payment of the bill will be based on computerized printouts in standardized proforma approved by Tender Inviting Authority along with computer generated attendance sheet (through Biometric Attendance System) in respect of the persons deployed duly verified by the concerned In-charge of place of deployment, for actual shifts manned/operated by the personnel supplied by the contractor.
- 24) No other claim on whatever account shall be entertained by the Sports Authority of Jharkhand. The Contractor will ensure that workers engaged by him must receive their entitled wages on time. In view of this, the following procedure will be adopted:
 - a. Contractor shall pay their entitled wages by 07th of the following month. It shall not be linked to the payment of the bill from the Sports Authority of Jharkhand side.
 - b. Payment to such workers must be made by the service providers through e-transfer only. To ensure this, service providers will get a bank account opened for every engaged worker.
 - c. In order to ensure that such workers get their entitled wages by 07th of the following month, the following schedule will be adhered to:
 - i. Monthly bill cycle will be from 1st day of the previous month to last day of the month.
 - ii. Monthly bill as per above cycle, will be submitted by the service providers in first week of following month.
 - d. The service provider must ensure that entitled wages of the workers are credited to their bank account on the 07th of the following month, Service provider will not be given any relaxation in this matter.
 - e. While submitting the bill for the next month, the services provider must file a certificate certifying the following:
 - i) Wages of workers were credited to their bank accounts on (date).
 - ii) ESI Contribution relating to workers amounting to Rs. _____ was deposited on ____ (date) (Copy of the challan enclosed).
 - iii) EPF contribution relating to workers amounting to Rs. _____ was deposited on _____ (date) (Copy of the challan enclosed).
 - iv) The agency is complying with all statutory Labour Laws including Minimum Wage Act.
 - f. Payment authority reserves the right to ask for a certificate issued from nodal officer (s)/in-charge of the facilities certifying that the Contractor has provided satisfactory services in that particular facility for which the contractor has submitted invoice (s) for payment. It is the responsibility of the payment authority to get such certificate (s) from nodal officer/ in-charge of the facility and if nodal officers failed to issue such certificates

in time, it would be presumed that services being provided by the contractor are satisfactory.

- g.** The service provider should submit the bill in accordance with the above time schedule.
- 25) Any damage or loss caused by contractor's persons to the operational area in whatever form would be recovered from the contractor.
- 26) The Tender Inviting Authority or its representative or the designated nodal officer will brief the contractor about the cleanliness and gardening perception and its sensitivity to the personnel to be deployed by the contractor under the contract 2 to 3 days prior to the commencement of the Contract and this period will not be counted as shift manned by contractor's personnel for the purpose of payment under the contract.
- 27)
- a. In case any of contractor's personnel(s) deployed under the contract is (are) absent, a penalty equal to the wages of number of Cleaner and Gardener absent on that particular day plus Rs. 1000/- per person penalty shall be levied by the Sports Authority of Jharkhand and the same shall be deducted from the contractor's bills. If this incident occurs second time, the penalty will be equal to the wages of number of Cleaner and Gardener absent on that particular day plus Rs. 2000/- per person. If the incident occurs on third time, it may lead to the cancellation of the contract.
 - b. In case any of contractor's personnel deployed under the contract fails to report in time and contractor is unable to provide suitable substitute in time for the same it will be treated as absence and penalty will be levied as per clause 27(a) from the contractor's bill.
 - c. In case any public complaint is received attributable to misconduct/misbehavior of contractor's personnel & is assessed as true by Sports Authority of Jharkhand administration, a penalty of Rs.1000/- for each such incident shall be levied and the same shall be deducted from contractor's bill. Besides the personnel found involved in the incident shall be removed from the operational area immediately.
 - d. In case the contractor fails to commence/execute the work as stipulated in the agreement or gives unsatisfactory performance or does not meet the statutory requirements of the contract, Tender Inviting Authority or the designated nodal officer (s) of Sports Authority of Jharkhand reserves the right to impose the penalty as detailed below: -
 - i. 1% of annual cost of order/agreement per week, up to four weeks' delay per Sports Authority of Jharkhand facility.
 - ii. After four weeks delay the Tender Inviting Authority reserves the right to cancel the whole contract or part thereof and withhold the agreement and get this job carried out from other contractor(s) in open market. The difference if any will be recovered from the defaulter contractor and his earnest money/security deposit may also be forfeited.
- 28) In the event of any breach/violation or contravention of any terms and conditions contained herein by the Contractor, the Security Deposit of the Contractor shall stand forfeited.
- 29) Any liability arising out of any litigation (including those in consumer courts) due to any act of contractor's personnel shall be directly borne by the contractor including all expenses/fines. The concerned contractor's personnel shall attend the court as and when required.
- 30) During the course of contract, if any contractor's personnel are found to be indulging in any corrupt practices or causing any loss of property in the operational area, the Tender Inviting

Authority shall be entitled to terminate the contract forthwith duly forfeiting the Contractor's Performance Guarantee (Security Deposit).

- 31) The Contractor shall not engage in joint venture, any such sub-contractor or transfer the contract to any other person in any manner.
- 32) The contractor shall indemnify and hold the Tender Inviting Authority/ designated Nodal Officer harmless from and against all claims, damages, losses and expenses arising out of, or resulting from the works/services under the contract provided by the contractor.
- 33) The bidder shall get s, cleaner and gardeners screened for visual, hearing, gross physical defects and contagious diseases and will provide a certificate to this effect for each personnel deployed. TIA/Nodal Officer will be at liberty to get anybody re-examine in case of any doubt. Only physically fit personnel shall be deployed for duty.
- 34) Cleaning and gardening engaged by the contractor shall not take part in any staff union and association activities.
- 35) The contractor shall bear all the expenses incurred on the following items i.e. cleaning and gardening equipment's, tools, chemicals, plants, fertilizers and all input material as per requirements at their own costs.
- 36) Agency will provide mobile phone or other communications to each on duty and to 20% of cleaning and gardening personnel to ensure effective timely communication between them.
- 37) The Sports Authority of Jharkhand shall not be responsible for providing residential accommodation to any of the employee of the contractor.
- 38) The Sports Authority of Jharkhand shall not be under any obligation for providing employment to any of the worker of the contractor after the expiry of the contract. The Sports Authority of Jharkhand does not recognize any employee employer relationship with any of the workers of the contractor.
- 39) If as a result of post payment audit any overpayment is detected in respect of any work done by the agency or alleged to have been done by the agency under the tender, it shall be recovered by the Tender Inviting Authority from the agency.
- 40) If any underpayment is discovered, the amount shall be duly paid to the agency by the Tender Inviting Authority.
- 41) The Contractor shall provide the copies of relevant records during the period of contract or otherwise even after the contract is over whenever required by the Tender Inviting Authority.
- 42) The Contractor will have to enclose the proof / copies of the challans showing payment of statutory dues for the previous month along with monthly bills.
- 43) The Contractor should have their own y and quick response team (QRT) in nearby cities of place of contract to deal with any emergency situations.
- 44) The Contract shall initially be valid for a period of Three Year from the date of commencement of services by the agency and may be extended further for another 01 year on the same terms and conditions of the contract and at the same rates. The rates quoted by the bidder shall remain unchanged during the period of contract. Beyond this period, no extension shall be granted or made by the Sports Authority of Jharkhand.
- 45) Contracting authority however, reserves the right to terminate the contract by serving three months' notice, in writing if the Sports Authority of Jharkhand administration is not satisfied

about the services of the contractor. The contractor may also ask for the same by giving three months' notice to the Contracting Authority giving reasons thereof.

- 46) In case of breach of any terms and conditions attached to the contract, the Performance Security Deposit of the contractor will be liable to be forfeited by contracting authority besides annulment of the contract.

47) Scope of work and services:

- 1) Details of the scope of work are enclosed at Annexure –A
- 2) Details of Equipment to be used, Number of Manpower and liveries to be used at Gardening and Cleaning job are given at Annexure -B.
- 3) The numbers given in Annexure -B are the Minimum. The contractor shall provide resources, to meet the contractual obligations. All the resources mentioned at Annexure-B and other items required as & when, shall be provided by the contractor within the cost of his/her management fee. No extra payment shall be made for providing resources to Sports Authority of Jharkhand facilities entrusted to the contractor.

48) Variations

- a. The Sports Authority of Jharkhand administration may order variations in the scope or quantum of work through a written variation order. The payment for the variation shall be worked out on the basis of quoted rates for manpower.

49) Materials:

- a. Any deviation in the cleaning and gardening tools quality and quantity quoted will invoke penalty as per Annexure-B. In case the contractor has not provided the sufficient no. of equipment, tools and tackles the Sports Authority of Jharkhand may procure it and deduct the cost from the bills of the contractor.

50) Risk Clause:

- a. The contractor shall at all times have standby arrangements for carrying out the work under the contract in case of any failure of the existing arrangement. Contracting Authority reserves the right for termination of the contract at any time by giving three month written notice, if the services are found unsatisfactory and also has the right to award the contract to any other selected Bidder at the risk & cost and responsibilities of existing contractor and excess expenditure incurred on account of this will be recovered from the contractors Security Deposit or pending bill or by raising a separate claim.
- b. All necessary reports and other information will be supplied on a mutually agreed basis and regular meetings will be held with the nodal officer of the respective Sports Authority of Jharkhand facilities/ Tender Inviting Authority/Contracting Authority. Contractor and its staff shall take proper and reasonable precautions to preserve from loss, destruction, waste or misuse the areas of responsibility given to them by the Sports Authority of Jharkhand, and shall not knowingly lend to any person or company any of the effects or assets of the Sports Authority of Jharkhand, under its control.
- c. In the event of loss/damage of equipment etc. at the premises of the operational area due to negligence/carelessness of contractor staff, if established after a joint enquiry, then the contractor shall compensate the loss to Sports Authority of Jharkhand. The contractor or its representative/s shall meet the designated respective nodal officer/Tender Inviting Authority or his/her representative(s) regularly to take feedback regarding the Services.

- d. The contractor will also maintain a complaint/suggestion book, at every operational area where his/her staff is deployed, for comments on the Cleaning and gardening services.
- e. The contractor shall, in performing its part of this Agreement, ensure the safety of the building and the persons working in or visiting the facility premises and shall indemnify by any act of the contractor or its employees or staff etc.
- f. The contractor shall not assign or sublet this Agreement or any part thereof to any third party.
- g. Training on behavior aspects and ethics must be done regularly. Sports Authority of Jharkhand facility way of working should be communicated to all contract staff. Training report of the same must be submitted once in a month.
- h. License, if any, required for cleaning and gardening at the site will be made available by the contractor (service provider).

51) FORCE MAJEURE

- a. If at any time during the currency of the contract, either party is subject to force majeure, which can be termed as civil disturbance, riots, strikes, tempest, acts of God etc. which may prevent either party to discharge its obligation, the affected party shall promptly notify the other party about the happening of such an event. Neither party shall by reason of such event be entitled to terminate the contract in respect of such performance of their obligations. The obligations under the contract shall be resumed as soon as practicable after the event has come to an end or ceased to exist. The performance of any obligation under the contract shall be resumed as soon as practicable after the event has come to an end or ceased to exist. If the performance of any obligation under the contract is prevented or delayed by reason of the event beyond a period mutually agreed to (if any) or thirty days, whichever is more, either party may at its option terminate the contract.

52) OBLIGATION OF THE CONTRACTOR:

- a. The contractor shall ensure full compliance with tax laws of India with regard to this contract and shall be solely responsible for the same. The contractor shall submit copies of acknowledgments evidencing filing of returns every year and shall keep the Tender Inviting Authority/Contracting Authority/designated Nodal Officer fully indemnified against liability of tax, interest, penalty etc. of the contractor in respect thereof, which may arise. The contractor shall also comply with all applicable statutory liabilities such as labour laws etc.

53) Dispute Settlement:

- a. All disputes and differences of whatsoever nature, whether existing or which shall at any time arise between the parties hereto touching or concerning the agreement, meaning, operation or effect thereof or to the rights and liabilities of the parties or arising out of or in relation thereto whether during or after completion of the contract or whether before or after determination, foreclosure, termination or breach of the agreement (other than those in respect of which the decision of any person is, by the contract, expressed to be final and binding) shall, after written notice by either party to the agreement to the other and to the Contracting Authority i.e. Sports Authority of Jharkhand be referred for adjudication to the Sole Arbitrator to be appointed as hereinafter provided.

- b. The Service Provider shall not be entitled to raise any objection to the appointment of such person as the Sole Arbitrator on the ground that the said person has to deal or had dealt with the matter to which the contract relates or that in the course of his/her duties, he/she has/had expressed views on all or any of the matters in dispute or difference.
- c. In the event of the Arbitrator to whom the matter is referred to, does not accept the appointment, or is unable or unwilling to act or resigns or vacates his office for any reasons whatsoever, the President shall nominate/appoint another person, as aforesaid, to act as the Sole Arbitrator.
- d. Such another person nominated as the Sole Arbitrator shall be entitled to proceed with the arbitration from the stage at which it was left by his predecessor. It is expressly agreed between the parties that no person other than the Appointing Authority or a person nominated by the Appointing Authority as aforesaid, shall act as an Arbitrator. The failure on the part of the Appointing Authority to make an appointment on time shall only give rise to a right to a Service Provider to get such an appointment made and not to have any other person appointed as the Sole Arbitrator.
- e. The Award of the Sole Arbitrator shall be final and binding on the parties to the Agreement.
- f. The work under the Contract shall, however, continue during the Arbitration proceedings.
- g. The Arbitrator may give a composite or separate Award(s) in respect of each dispute or difference referred to him and may also make interim award(s) if necessary.
- h. The fees of the Arbitrator and expenses of arbitration, if any, shall be borne equally by the parties unless the Sole Arbitrator otherwise directs in his award with reasons. The Award of the Sole Arbitrator shall be final and binding on both the parties.
- i. Subject to the aforesaid, the provisions of the Arbitration and Conciliation Act, 1996 or any statutory modification or re-enactment thereof and the rules made thereunder, shall apply to the Arbitration proceedings under this Clause.
- j. The Contract shall be governed by and constructed according to the laws in force in India. The parties hereby submit to the exclusive jurisdiction of the Courts situated at Ranchi for all purposes. The Arbitration shall be held at Ranchi and conducted in English/ Hindi language.

SCOPE OF SERVICES

The contractor shall have to provide round-the-clock cleanliness and gardening and security services in the entrusted operational area under the Sports Authority of Jharkhand complexes as mentioned in this tender document.

The agency shall ensure cleanliness of the Students/Trainees, Trainers, Officials, personnel & property of the Sports Authority of Jharkhand.

DESIRED QUALIFICATION DUTIES AND RESPONSIBILITIES OF CLEANERS& GARDENERS:

1. The Agency will be responsible for overall arrangement of cleanliness and hygiene, gardening, seasonal and perineal plants and landscape of the operational area of Sports Authority of Jharkhand premises entrusted/ covered in the contract.
2. Agency will ensure that all instructions of the administration are strictly followed and there is no lapse of any kind.
3. No items are allowed to be taken out without proper Gate Passes issued by the competent officers as laid down in the contract or authorized by the Nodal Officer for in-out movement of stores. The specimen signatures and telephone numbers of the above stated officers will be available with the cleaners and gardener personnel.
4. Deployment of Cleaner/Gardner will be as per the instructions of the authorities of the Sports Authority of Jharkhand from time to time and the agency will be responsible for their optimum utilization.
5. Gardener should be ensured that flower plants, flower pots, trees and grassy lawns should be maintained and are not damaged either by the staff or by the outsiders or by stray cattle.
6. The cleaner and gardener on duty shall not leave the premises until his reliever reports for duty.
7. Any other duties/responsibilities assigned by the Sports Authority of Jharkhand administration may be incorporated in the agreement. The same shall also be binding on the contractor.
8. In The parade ceremony shall be net clean the premises on the occasions of National Festivals (26th January & 15th August) by the agency through the cleaning staff, and on the visit of any Govt. Dignitaries like Governor, Ministers, Defense Chiefs, Eminent personalities, Noble Laureates etc. Salute ceremony (Guard of Honor) shall be organized on behalf of agency (if required).

Scope of Work for Security Guard

- i. All security guards should be well dressed, matriculate and should have been trained on security issues. Supervisor should be retired army officer and NCO rank.
- j. All keys except stores shall be handed over to security agency after due inspection, register containing the equipment's and Fixture, Furniture etc. shall be prepared during joint inspection and signed by the competent authority of SAJHA and authorized person of agency.
- k. Maintain all the persons/vehicles in/out register during day & night time.
- l. Personnel working in the various offices to be established shall be allowed to enter by showing identity cards of their respective offices.
- m. Age of all the security guards should not cross 50 Years. vi. All the security guard should be well dressed and shall have qualified security course or minimum 2 years experience. vii.

Directions issued by Departmental Secretary/Director/Executive Director, SAJHA from time to time shall be complied.

- n. Office facilities can be allowed only after instructions from SAJHA or his authorized representatives.
- o. Any special permission or direction from the Secretary/Director/Executive Director, SAJHA shall have to comply.
- p. During any residential facility program the concerned organization shall be held responsible for any theft, defacing or any other vandalism caused. The agency shall have to report about the loss of property to SAJHA or his representative within 24 hours of the end of program.
- q. The agency shall have to ensure safety of all equipment's inside the stadium which includes Civil, Electrical PHE and any other sports equipment.
- r. Only one gate shall open for entrance into the Stadia in normal days. Only during special occasions other gate shall be opened. Whenever additional gate are opened, additional security should be provided.
- s. Only swimming card holders shall be allowed to their respective time to enter in Birsa Munda Swimming pool, for specific purposes and sports event main gate & other gates will be open with the prior permission issued by the SAJHA
- t. Maintaining safety & security shall be full responsibility of the agency.
- u. All the security persons shall carry photo identity cards to be provided by the agency. xvi. The agency has to provide uniforms, torch, shoes, lathi, as per requirement.
- v. The agency has to ensure, the electric light points switch ON everyday 6 PM and OFF 6 AM.
- w. The agency has to take care of the room/stadium keys and maintain inventory records for all incoming and outgoing items.
- x. The agency has to ensure proper handover-takeover of each security personnel.
- y. The- Number of Security Personal can be increase and decrease as per requirements.

Annexure-B1**Resource Requirement and Penalty**

S.No.	Description	Minimum Number required (Mandatory)	Penalty charges per day in case of non availability of equipment/tools (in Rs.)
01.	Mobile phone for cleaners and gardeners	For at least 20% of cleaners and gardeners' staff on duty	1000/-
02.	Saree/Shirt & Trousers, Cap Shoes, Belt, Name Tag, each cleaner and gardeners' staff	For all cleaners and gardeners	1000/- (per day/ per employee)
03.	Woolen jacket or sweaters (for winter season)	For all cleaners and gardeners staff	1000/- (per day/ per employee)
04.	All Gardening tools	For all Gardener staff	1000/-
05.	All inputs, pesticides, manures, fertilizer, plants, seeds, etc.	For Gardening staff	1000/-
06.	All cleaning tools, safety tools, and equipment's	For all cleaners staff	1000/-
07.	All cleaning chemicals and inputs	For all cleaners staff	1000/-

The number of items given above is to be maintained at site hence the necessary stand by arrangement of equipment, materials shall be the contractor's responsibility. Any shortage in the above if observed at site the necessary penalties will be imposed.

Note: No extra payment shall be paid to the contractor towards providing above. He/she has to manage above items within the quoted in price bid/Service Charges.

The penalties will be imposed on violation of terms and conditions of agreement as per the list given below:

S.No.	Description of Irregularities	Penalty Amount
01.	If the required workers are less than the minimum required.	@ Rs. 1000/- per worker /day
02.	Staff not in Uniform/ without I-Card.	@ Rs. 1000/- per worker /day
03.	Misbehavior by the Contract Manpower with Sports Academy students/ Coaches/ Visitors etc.	@ Rs. 1000/- per incident
04.	Recurring of irregularities given at S.No. 2, 4 to 7	Double the penalties amount mentioned in Sr. No. 2, 4 to 7

Note : In case the agency fails to provide any of equipment tools, tackles continuously for a period of 15 (fifteen) days, Tender Inviting Authority/ designated Nodal Officer has the right to purchase the non-available equipment/tools or tackles on the market rates and deduct the cost of same from the contractors bill in addition to the imposition of applicable penalties.

Annexure-B2**Resource Requirement and Penalty**

S.No.	Description	Minimum Number required (Mandatory)	Penalty charges per Day in case of non availability of equipment/tools (in Rs.)
01.	Gun with at least one gate keeping staff	02 With 01 gate keeping staff	An armed guard found without arm will supposed to be absent and penalty will be levied to the contractor as given in clause 30(a).
02.	Search light (with the range of 100 mts for night surveillance)	For at least 20% of security staff on duty	1000/-
03.	Rain coats	For all gate keeping staff	1000/-
04.	Umbrellas	For all gate keeping staff	1000/-
05.	Mobile phone for Security Supervisors	For at least 20% of security staff on duty	1000/-
06.	Hand held torch	For all Security Staff	1000/-
07.	Shirt & Trousers, Cap Shoes, Belt, Name Tag, each Security Staff posted	For all Security Staff	1000/- (per day/ per guard)
08.	Woolen jacket (for winter season)	For all Security Staff	1000/- (per day/ per guard)
09.	Battons or Rules	For all Security Staff	1000/-
10.	Whistles	For all guards	1000/-

The number of items given above is to be maintained at site hence the necessary stand by arrangement of equipment, materials shall be the contractor's responsibility. Any shortage in the above if observed at site the necessary penalties will be imposed.

Note: No extra payment shall be paid to the contractor towards providing above. He/she has to manage above items within the quoted Management Fee/Service Charges.

The penalties will be imposed on violation of terms and conditions of agreement as per the list given below:

SI.No.	Description of Irregularities	Penalty Amount
01.	If the required workers are less than the minimum required.	@ Rs. 1000/- per worker /day
02.	Staff not in Uniform/ without I-Card.	@ Rs. 1000/- per worker /day
03.	Misbehavior by the Contract Manpower with Sports Academy students/ Coaches/ Visitors etc	@ Rs. 1000/- per incident
04.	Recurring of irregularities given at Sr.No. 1 to 3	Double the penalties amount mentioned in Sr. No. 1 to 3

Note: In case the agency fails to provide any of equipment tools, tackles continuously for a period of 15 (fifteen) days, Tender Inviting Authority/ designated Nodal Officer has the right to purchase the non-available equipment/tools or tackles on the market rates and deduct the cost of same from the contractors' bill in addition to the imposition of applicable penalties

Annexure-C

TECHNICAL TENDER FORM

Date_____

Ref. Your Tender Document No. _____dated _____

To,

1. We, the undersigned have examined the above-mentioned Tender document. We now offer to deploy required Manpower to perform duties as mentioned in Scope of Work at Annexure-A and at the rates as mentioned in our financial bid.
2. If our tender is accepted, we undertake to perform the services in accordance with the terms and conditions in the Tender document.
3. We further confirm that, if our tender is accepted, we shall provide you with a performance security of required amount in an acceptable form in terms of the Tender Document for due performance of the contract.
4. We agree to keep our tender valid for acceptance as required in the Tender Document, or for subsequently extended period, if any, agreed to by us. We also accordingly confirm to abide by this tender up to the aforesaid period and this tender may be accepted any time before the expiry of the aforesaid period. We further confirm that, until a formal contract is executed, this tender read with your written acceptance thereof within the aforesaid period shall constitute a binding contract between us.
5. We further understand that you are not bound to accept the lowest or any tender you may receive against your above referred tender enquiry.
6. We confirm that we do not stand deregistered/banned/blacklisted by any Govt. Authorities.
7. We confirm that we fully agree to the terms and conditions specified in above mentioned Tender Document, including amendment/ corrigendum if any.

(Signature with date)

(Name and designation) Duly authorised to sign tender for and on behalf of
_____**(Name of Bidder)**

N.B : The above tender form, duly signed and sealed by the authorised signatory of the company, should be enclosed with Technical Tender.

Annexure-D

(to be printed on letterhead of Bidder)

Declaration

1. I, son/daughter of Shri....., proprietor/partner/director/authorized signatory of M/s, am competent to sign this declaration and execute this tender document.
2. I have carefully read and understood all the terms and conditions of the tender and hereby convey my acceptance of the same.
3. The information / documents furnished along with the above applicable are true and authentic to the best of my knowledge and belief. I/we, am / are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my tender at any stage liabilities towards prosecution under appropriate law.

Signature of Authorized Person

(Name, designation and seal)

Date :

Place :

N.B : The above declaration, duly signed and sealed by the authorised signatory of the company, should be enclosed with Technical Tender.

Annexure-E

(to be printed on letterhead of Bidder)

Details of 1000 staff available with the Agency

Sl. No.	Name	ESI No.	EPF No.	Experience in providing Cleaning/ gardening and security services (Years)

The above format may be used to provide employee details. Use extra sheet, if required. Please enlist minimum 1000 personnel detail.

Signature of Bidder

Name and designation of signatory with seal

Date:

Place:

N.B: The above details, duly signed and sealed by the authorized signatory of the company, should be enclosed with Technical Tender.

Annexure-F

(to be printed on letterhead of Bidder)

PROFORMA FOR THE PERFORMANCE STATEMENT

(of latest last 06 years including year 2023):

Sl. No.	Name and address of client; Name, designation and contact no./e-mail id. of the officer concerned	Contract details including total manpower deployed	Value of Contract (Rs.)	Duration of the contract (From - To)	Client satisfactory certificate enclosed (Yes/No)
	Additional information, if any				

Signature of Bidder

Name and designation of signatory with seal

Date:

Place:

N.B: The above details, duly signed and sealed by the authorised signatory of the company, should be enclosed with Technical Tender.

Annexure – G1

(to be printed on letterhead of Bidder)
FINANCIAL BID FOR CLEANING AND GARDENING SERVICES
RATE SCHEDULE/ PRICE BID
(PER WORKER PER DAY IN Rs.)

Sl. No.	Particulars/Heads	Cleaner (Unskilled)	Gardeners (Unskilled)
01	No. Of personnel required (Approximately) Numbers variable	72	15
02.	Basic*	294.44	294.44
03.	VDA*	55.66	55.66
04.	TotalA	350.21	350.21
05.	Bonus @8.33%	29.17	29.17
06.	Total B	379.38	379.38
07.	ESI @3.25%on A	11.38	11.38
08.	EPF@13%on A	45.52	45.52
09.	SERVICE Ch arges on\ Total B@ Total....C		
10.	GST @ 18%, as applicable		
11.	Grand Total		

- Subject to revision as per the order of ministry of Labour & Employment, Govt. of Jharkhand.
- The bidder needs to mention the % of service Charges in INR upto 2 decimal points. Service/ administrative charges should be in accordance with the notification issued by Govt. Of India from time to time in this regard and Ministry of finance, Department of expenditure, PP Division's OM No F.6/1/2023-PPD dated 06.01.2023.
- The Bidders should quote all expenditure on providing material / inputs / resources/ managerial / y by all means to get the work done through the Cleaning and Gardening Manpower agency.
 - **No overwriting, corrections, interlineations etc. are permitted in the Financial Bid, If found, bid shall liable to be rejected.**
 - **Non-realistic/vague quotation may lead to disqualification.**
 - **The Amount quoted above shall be in complete and in round figure, no fraction shall be entertained.**

Annexure – G2

(to be printed on letterhead of Bidder)
FINANCIAL BID FOR SECURITY SERVICES
RATE SCHEDULE/
PRICE BID (PER
WORKER PER DAY
IN Rs.)

Sl. No.	Particulars/Heads	Security supervisor (Skilled)	Security Guard (With Arms) (Skilled)	Security Guard (Without Arms) (Semi-Skilled)
01	No. Of personnel required (Approximately) Numbers are variable	01	02	199
02.	Basic*	405.68	405.68	314.07
03.	VDA*	76.84	76.84	59.48
04.	TotalA	482.52	482.52	373.55
05.	Bonus @8.33%	40.19	40.19	31.11
06.	Total B	522.71	522.71	404.66
07.	ESI @3.25%on A	15.68	15.68	12.14
08.	EPF@13%on A	62.72	62.72	48.56
09.	SERVICE Charges on\ Total B@ Total....C			
10.	GST @ 18%, as applicable			
11.	Grand Total			

- Subject to revision as per the order of ministry of Labour & Employment, Govt. Of Jharkhand.
- The bidder needs to mention the % of service Charges in INR up to 2 decimal points. Service/ administrative charges should be in accordance with the notification issued by Govt. Of India from time to time in this regard and Ministry of finance, Department of expenditure, PP Division's OM No F.6/1/2023-PPD dated 06.01.2023
- The Bidders should quote all expenditure on providing material / inputs / resources / managerial / supervisory / administrative services by all means to get the work done through the Security Agency.
- **No overwriting, corrections, interlineations etc. are permitted in the Financial Bid, If found, bid shall liable to be rejected.**
- **Non-realistic/vague quotation may lead to disqualification.**
- **The Amount quoted above shall be in complete and in round figure, no fraction shall be entertained.**

Terms and Conditions:

(A) The minimum wage rates of manpower is as per applicable government Rules (of the entrusted Sports Authority of Jharkhand facilities and shall vary according to the amendments/increments enforceable by State Govt. from time to time. (The cost of the contract shall be valid for initial contract period and during this period no price escalation, other than minimum wages revision, shall be entertained by the Buyer.)

If the bidder pays wages (of the required manpower) less than the prevailing Labour Rates, the contract shall be cancelled summarily.

(B) The agency will have to provide two sets of uniform per year including I Cards, Shoes, Cap, Belts to all the workers & gum boots, rain coat (to whom required as per work allocation) of good quality and shall be approved by the Tender Inviting Authority. The dress includes full trousers, & shirt with full sleeves

(C) If GST is applicable & charged in the invoice and TDS (Tax Deducted at Source) is applicable, the same shall be deducted as per governing rules time to time.

The contractor has to ensure payment to its staff not less than current minimum wages rates (bidder may pay higher rates) applicable as per the government rules to the workers deployed having Minimum experience of 03 years and should not be above 60 years.

The contractor will have to make payment through e-transfer after opening of individual bank account for the workers deployed and also forward the copy of the monthly bank statements of the concerned workers to TIA/Nodal officer. Further, the copy of ESI cards, EPF No. issued to the workers should also be submitted to the TIA/Nodal officer.

Quoted Price bid amount shall be inclusive of all taxes.

I/we also declare that, I/we will abide by all the rules and regulation of the tender document and applicable government rules, if awarded the Tender. I/we are also aware that the Tender Inviting Authority reserves his right to cancel our Tender in part or full without assigning any reason, what so ever, and for the same, I/we will have no right to challenge the same in any court of law.

NOTE : Actual payment may vary as per service rendered and mentioned in log sheet.

Signature of Authorized Person

Date :

Full Name:

Place :

Company's Seal:

Annexure-H

BANK GUARANTEE FORM FOR EMD

In consideration of the Executive Director, Sports Authority of Jharkhand (hereinafter called the "Tender Inviting Authority" or "Client") has floated tender no. -----(hereinafter called "said tender"), for annual contract of Cleaning and gardening services as per terms and conditions mentioned in the above tender, M/s -----(hereinafter called "Bidder") has decided to participate in above tender process and agreed to production of an irrevocable bank guarantee for Rs._____ (Rupees _____ only) as an Earnest Money Deposit (EMD) towards compliance of its obligations in accordance with the terms and conditions in the said tender.

We _____ (hereafter referred to as the "Bank") hereby undertake following:

1. We undertake to pay to the Client any money so demanded not withstanding any dispute or disputes raised by the contractor(s) in any suit or proceeding pending before any Court or Tribunal relating thereto, our liability under this present being absolute and unequivocal. The payment so made by us under bond shall be a valid discharge of our liability for payment thereunder, and the contractor(s) shall have no claim against us for making such payment.
2. We further agree that the Guarantee herein contained shall (indicate the name of the Bank) remain in full force and effect during the period that would be taken for the performance of the said tender, and it shall continue to be enforceable till all the dues of the Client under or by virtue of the said tender have been fully paid, and its claims satisfied or discharged, or till the Client certifies that the terms & conditions of the said tender have been fully and properly carried out by the said contractor(s), and accordingly discharges this guarantee
3. We further agree with the Client that the Client shall have the fullest liberty without our consent, and without effecting in any manner our obligations hereunder, to vary any of the terms & conditions of the said tender or to extend time of performance by the said contractor(s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the Client against the said Bidder(s) and to forbear or enforce any of the terms and conditions relating to the said agreement, and we shall not be relieved from our liability by reason of any such variation or extension being granted to the said Bidder(s) or for any forbearance, act of omission on the part of the Client or any indulgence by the Client to the said Bidder(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.
4. This Guarantee will not be discharged due to the change in the constitution of the Bank or the Bidder(s).
5. We lastly undertake not to revoke this Guarantee except with the prior consent of the Client in writing.
6. This guarantee shall be valid up to unless extended on demand by the Client Notwithstanding anything mentioned above, our liability against this Guarantee is restricted to Rs._____ (Rupees _____ only) and unless a claim in writing is lodged with us under this Guarantee shall stand discharged.

(Signature of the authorised officer of the Bank)

Name and designation of the officer

Seal, name & address of the Bank and address of the Branch

Annexure-I

Proforma of Performance Bank Guarantee

In consideration of the SPORTS AUTHORITY OF JHARKHAND, _____ (hereinafter called the "Client") having offered to accept the terms and conditions of the proposed agreement (hereinafter called the "said Agreement") between SPORTS AUTHORITY OF JHARKHAND and M/s..... (hereinafter called the "said Contractor") for the work of Cleaning and gardening Services having agreed to production of an irrevocable bank guarantee for Rs. _____ (Rupees _____ only) as a cleaning and gardening / guarantee from the contractor for compliance of its obligations in accordance with the terms and conditions in the said agreement.

We _____ (hereafter referred to as the "Bank") hereby undertake following:

1. We undertake to pay to the Client any money so demanded not withstanding any dispute or disputes raised by the contractor(s) in any suit or proceeding pending before any Court or Tribunal relating thereto, our liability under this present being absolute and unequivocal. The payment so made by us under bond shall be a valid discharge of our liability for payment thereunder, and the contractor(s) shall have no claim against us for making such payment.
2. We further agree that the Guarantee herein contained shall (indicate the name of the Bank) remain in full force and effect during the period that would be taken for the performance of the said agreement, and it shall continue to be enforceable till all the dues of the Client under or by virtue of the said agreement have been fully paid, and its claims satisfied or discharged, or till the Client certifies that the terms & conditions of the said agreement have been fully and properly carried out by the said contractor(s), and accordingly discharges this guarantee
3. We further agree with the Client that the Client shall have the fullest liberty without our consent , and without effecting in any manner our obligations hereunder, to vary any of the terms & conditions of the said agreement or to extend time of performance by the said contractor(s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the Client against the said contractor(s) and to forbear or enforce any of the terms and conditions relating to the said agreement, and we shall not be relieved from our liability by reason of any such variation or extension being granted to the said contractor(s) or for any forbearance, act of omission on the part of the Client or any indulgence by the Client to the said contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.
4. This Guarantee will not be discharged due to the change in the constitution of the Bank or the contractor(s).
5. We lastly undertake not to revoke this Guarantee except with the prior consent of the Client in writing.
6. This guarantee shall be valid up to unless extended on demand by the Client Notwithstanding anything mentioned above, our liability against this Guarantee is restricted to Rs. _____ (Rupees _____ only) and unless a claim in writing is lodged with us under this Guarantee shall stand discharged.

Dated _____ the _____ day _____ of _____ for

Format of Contract Agreement

(On Rs. 100/- Non-judicial Stamp Paper, see ITB Clause 15)

THIS AGREEMENT made the day of, 2017 Between _____
_____ (hereinafter "the Client") of the one part and M/s _____
_____ (hereinafter called "the Contractor") of the other part:

WHEREAS the Client is desirous that certain services viz. Supply of Manpower in the tender reference no. _____ Dated _____ and has accepted a bid by the Contractor for the performance services for the sum of Rs. _____ /- (*Rupees* _____ *only*) (hereinafter called "the Contract Price") and supply of consumables as per rates given in the financial bid of its tender.

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to, and they shall be deemed to form and be read and construed as part of this agreement.

2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:

- a) The Letter of Acceptance issued by the Client.
- b) The supplier's bid including enclosures, annexures, etc.
- c) The General Conditions of the Contract
- d) The Scope of Work
- e) Any other document listed in the supplier's bid and replies to queries, clarifications issued by the TIA, such confirmations given by the bidder which are acceptable to the contractor and the entire Addendum issued as forming part of the contract.

3. In consideration of the payments to be made by the Client to the Contractor as hereinafter mentioned, the Contractor hereby covenant with the Client to provide, the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract.

4. The Client hereby covenants to pay the Contractor in consideration of the provision of the goods and services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the goods and services which shall be supplied / provided by the Contractor are as under.

Sl. No.	Brief Description of Services	Contract Duration	Total Contract value on existing Labour Laws and wages	GS T	Total value inclusive of GST
01.	Manpower (Cleaner and Gardener and security guard) supply in various Stadium offices and Residential/Commercial Complexes in Jharkhand under the control of Sports Authority of Jharkhand	36 (Thirty Six) months from the date of commencement of work			

Cost of consumables used during performance of services shall be borne by the Contractor within the rate quoted.

IN WITNESS where of the parties here to have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the

Said _____ (For the Client)

In the presence of.....

Signature

Name

Address

Witness 1.

2.

Signed, Sealed and Delivered by the

Said _____ (For the Contractor)

In the presence of

Signature

Name

Address

Witness 1.

2.

APPROXIMATE MANPOWER REQUIREMENT

S.No.	Manpower description	Qualifications & experience	Nos.
01.	Gardener	Matriculate (10th pass) Having Minimum experience of 03 years as Gardener. Age should not be above 60years.	15
02.	Cleaners	Literate Having good knowledge and training of cleanliness and hygiene.	72

It is the responsibility of contractor to provide minimum no. of manpower as per the schedule. All the Cleaning and gardening staff posted by the contractor shall be verified of their police records and other information prior to posting at operational area facilities. Contractor shall not place any cleaning and gardening staff in the facilities where the relatives of that particular cleaning and gardening staff are working.

APPROXIMATE MANPOWER REQUIREMENT

S.No.	Manpower description	Tentative Requirement
01.	Supervisor	01
02.	Security Personnel (with Arms)	02
03.	Security Personnel (without Arms)	199

It is the responsibility of contractor to provide minimum no. of manpower as per the schedule. All the Security staff posted by the contractor shall be verified of their police records and other information prior to posting at operational area facilities. Contractor shall not place any security staff in the facilities where the relatives of that particular security staff are working.

Annexure-L

EVALUATION & SELECTION CRITERIA

Format for Eligibility Determination

(to be filled and signed by the Tender committee, in separate sheet for each bidder)

The tender submitted by the bidders will be evaluated and finalized on the basis of the following criteria :

1. ELIGIBILITY CRITERIA:

- a. The tender will be evaluated for only such bidders who have qualified the ELIGIBILITY CRITERIA.
- b. Each bidder has to qualify the Eligibility Criteria process as per the following Performa:
- c. NAME OF THE BIDDER

S.No.	Particulars	YES/NO
1.	Tender Papers are properly sealed and super scribed as "Tender for Cleaning and gardening and security Services at SAJHA".	
2.	Tender submitted or received within the closing date and time	
3.	Tender Fee attached	
4.	EMD attached	
5.	The Technical Bid separately sealed in envelope (inside the submitted main envelop), super-scribing as "Technical Bid"	
6.	<i>All the document attached with the technical bid should be arranged as per requirement and covered with a list of content referring the page numbers clearly mentioned, failing which the bid will be treated as ineligible.</i>	
7.	All documents/papers should be numbered, signed and sealed by the Bidder on each page.	
8.	Duly filled and signed ANNEXURE – C in original	
9.	Duly filled and signed ANNEXURE – D in original	

2. YES/NO in above format shall be decided and written by the Tender Committee.
3. 'NO' in any criteria mentioned above shall be treated as the disqualification of the bidder and shall not be considered for the further evaluation process.
4. ELIGIBILITY CRITERIA OF THE BIDDER FOUND QUALIFIED/DISQUALIFIED

Signatures of the Members of the TC.

TECHNICAL MARKS ALLOTMENT

Turnover in similar Service (housekeeping/Gardner and security guard together) in last 3 consecutive financial years ending 31.03.2023	5 Marks for Rs 10 crore and additional 5 Marks each for addition of 10 crores each time. Maximum Marks:15
Years of providing similar type of services during last 5 years in any state/central govt institution facility in Jharkhand.	3 Marks for each 1 year Maximum Marks:15
Number of manpower supplied against a single contract for similar services (housekeeping and gardener and security services together) in any state/central govt institution facility in Jharkhand	2.5 Marks for 50 manpower and additional 2.5 Marks for addition of every 50 manpower. Maximum Marks:15
<p>The Applicant must demonstrate experience of successfully completed minimum</p> <ul style="list-style-type: none">• 2 assignments from housekeeping, each assignment must have a fee of at least 3 crores.• 2 assignments from Security services, each assignment must have a fee of at least 1 crore <p>in any central/state govt institution facility in Jharkhand</p> <p>Note- Experience of completing 1 year will be counted as experience, if the work is still ongoing, if it is below one year than it will not be counted as 1 year experience.</p>	5 marks for each 2 assignment and additional 5 marks for each 1 assignment Maximum marks:20
<p>Residential Preference (Mandatory) (registration certificate/GST registration/ Telephonic Bill /Trade license etc)</p> <p>Residential certificate issued from below the rank of CO will not be accepted</p>	Maximum marks:15
Overall Presentation about working methodology of our agency/company	Maximum Marks:20
TOTAL MARKS IN TECHNICAL PART	100

Evaluation Criteria of bids and Award Criteria:

For the purpose of evaluation, the Authority, shall evaluate the Application(s) of the bidders under this Project on Quality cum Cost Based Selection Criteria ("QCBS Criteria") on a 100-mark scale where:

- i. The weightage for Technical Proposal shall be of 70 percent ("Technical Score") and the weightage for Financial Proposal will be of 30 percent ("Financial Score").
- ii. Total combined score shall be calculated as follows: $\text{Total Combined Score} = (70\% \times \text{Technical Score}) + (30\% \times \text{Financial Score})$

The bidder with highest Total Combined Score shall be considered to be declared as the selected bidder ("Selected Applicant") ("H1").

- I. In the event that two (2) or more Selected bidder) have the same Total Combined Score for the Project, that bidder shall be identified as the Selected bidder which has the higher Technical Score among the bidders in the tie.
- II. Further, in the event of further Tie among the bidders, the Selected bidder which has higher Financial Score shall be identified as Selected Applicant(s) (H1)